

Privacy Policy

Introduction

Phoenix Mechanical Ltd of Unit 49 Park West Enterprise Centre, Lavery avenue, Park West, Dublin 12 is committed to preserving your privacy.

When we refer to “Phoenix Mechanical”, “we”, “us”, or “our”, we are referring to Phoenix Mechanical limited. This privacy policy applies to our processing of personal data when you use our services, visit our websites or otherwise interact with us.

It is important to us to process and use your data only in accordance with the General Data Protection Regulation (“GDPR”, from the GDPR implementation date). To be transparent with you in how we process and use your data.

Who we are

We provide mechanical services, as set out on our website, to the domestic, commercial and industrial sectors.

What information do we collect?

We collect several different types of information for various purposes to provide and improve our service to you.

We use such data as part of our business relationship. Further, we use such data to provide you with other information necessary to fulfil our legitimate interests, including to ensure that we process invoices and to contact you where necessary, concerning any works we may carry out for you.

We may ask you to provide us with certain personally identifiable information may include, but is not limited to:

- Email address
- First & last name and company name
- Phone number
- Address
- Cookies and usage data
- VAT number & bank details (if applicable)
- Account activity/invoice activity (if applicable)

Tracing & Cookies Data

We use cookies and similar tracking technologies to track the activity on our website and hold certain information.

Cookies are files with small amount of data which may include an anonymous unique identifier. Cookies are sent to your browser from a website and stored on your device. Tracking technologies also used are beacons, tags, and scripts to collect and track information and to improve and analyse our service.

You can instruct your browser to refuse all cookies or to indicate when a cookie is being sent. However, if you do not accept cookies, you may not be able to use some portions of our website.

How we use your information

The data we have on any person/company is on secure file and we do not share with third parties. Data will not be collected or retained if it is not required

The main purpose for storing this data is as follows:

- For account set-up and administration
- Providing goods and services
- Meeting internal audit requirements
- To provide customer care and support
- To notify you about changes to our company

Security of data

The security of your data is important to us, but remember that no method of transmission over the internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your data, we cannot its absolute security.

Disclosure of data

Legal requirements

Phoenix mechanical limited may disclose personal data in the good faith belief that such action is necessary to:

- To comply with a legal obligation
- To protect and defend the rights or property of Phoenix mechanical ltd
- To prevent or investigate possible wrongdoing in connection with our services
- To protect the personal safety of users of our service or the public
- To protect against legal liability

Service Providers

We may employ third party company and individuals to facilitate our services, to provide the services on our behalf. These third parties have access to your data only to perform these tasks on our behalf and are obligated not to disclose or use it for any other purpose.

Changes to This Privacy Policy

We may update our Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy on this page.

We will let you know via email and/or a prominent notice on our website, prior to the change becoming effective and update the "effective date" at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on our website.

Contact Us

If you have any questions about this Privacy Policy, please contact us:

- By email: info@phoenixmechanical.ie
- By visiting our website
- By phone number: +35316120083